



DEEP POWDER TOURS[®]

SKI HOLIDAYS

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BOOKING FORM & CONDITIONS (3 PAGES)

PLEASE FAX BACK TO US ON: (02) 9525 9776 or MAIL TO: PO BOX 76 GYMEA NSW 2227

A COMPLETED BOOKING FORM MUST BE RETURNED FOR EACH PERSON TRAVELLING BEFORE ANY BOOKINGS CAN BE PROCESSED

PASSENGER INFORMATION: PLEASE PRINT CLEARLY

Failure to provide correct information may result in additional administrative fees and/or cancellation of your reservation for which Deep Powder Tours accepts no responsibility. Re-instatement of cancelled or amended bookings will subsequently be subject to availability. Airlines will deny boarding with incorrect details.

Your surname, first & middle name (if applicable) must be detailed AS IT APPEARS IN YOUR PASSPORT - Failure to do so will result in denied boarding.

Surname: _____ Booking #: _____ Title: Mr / Mrs / Miss / Ms / Dr

First Name: _____ Middle Name: _____

Address: _____ Suburb: _____ State: _____ Post Code: _____

Ph: (H) _____ Ph: (W) _____ Ph: (M) _____

Email: _____ Fax: _____

NEXT OF KIN TO BE CONTACTED IN CASE OF EMERGENCY: (not travelling with you)

Name: _____ Contact Number: _____ Relationship: _____

FLIGHT INFORMATION:

Do you require DPT to book your flights? Please circle. Yes / No

Do you have any special meal needs or allergies? If Yes, please list: _____

(DPT will advise special meal requests/allergies to place/s of stay and airline, but are not liable for these suppliers inability to deliver these requests)

Frequent Flyer Number: _____ Airline: _____

DO YOU REQUIRE TRAVEL INSURANCE? Please circle Yes / No

ARE YOU A SKIER OR SNOWBOARDER? Please circle Skier / Snowboarder

DO YOU REQUIRE SKI OR SNOWBOARD LESSONS? Please circle Yes / No

DO YOU REQUIRE RENTAL EQUIPMENT? Please circle Yes / No

PASSPORT DETAILS:

Passport #: _____ Nationality: _____

Date of Expiry (dd/mm/yyyy): _____ Date of Birth (dd/mm/yyyy): _____

I acknowledge that I have read, understood and agree to all the booking conditions as outlined by Deep Powder Tours Ski Holidays. Travel Insurance is highly recommended at time of booking; please speak to your travel consultant for insurance information.

Signature: _____ Date (dd/mm/yyyy): _____

Parent or Legal Guardian must sign for all persons under the age of 18 years

DEEP POWDER TOURS BOOKING CONDITIONS 2011-12

Rate & Price Variation:

Deep Powder Tours reserves the right until final payment has been received in full, to vary prices & rates in the event of changes in currency exchange or price increases made by our suppliers or airlines. All Deep Powder Tours pricing, denominated in AUD, are subject to variation due to volatility in foreign exchange prices. Any variation to listed prices will be based on the rates available to Deep Powder Tours at the time the deposit is paid by the client and again on payment of the final balance. Our exchange rate at date of deposit is only taken into account for amount of deposit paid to overseas supplier. At any time clients can lock in the current package cost by paying the balance amount in full, based on Deep Powder tours exchange rate at that time. If the cost of any service increases due to exchange rate fluctuations, tax changes, price increases or any other reason, you are required to pay the increase when notified by us. If you choose not to pay the increased price you may choose to cancel the booking. Please note that cancellation charges will apply. Deep Powder Tours is not liable for any price increases. All prices are subject to availability & can be withdrawn or varied without notice. Airline prices & taxes remain subject to change at all times until payment has been received in full & your tickets have been issued. Deep Powder Tours reserves the right to correct prices & rates in the event of consultant error.

Quotations:

All prices quoted are valid at time of quote. All quotes are subject to confirmation of the components at time of booking. All components of your quote are subject to availability at time of booking request.

Bookings:

When you have advised Deep Powder Tours that you wish to go ahead with a booking we will then seek confirmation from our suppliers. If there is no availability for some/all of your components we will advise you of this & offer an alternative where possible. The alternative product offered may be a different price. Prices will be adjusted accordingly.

Deposit:

By making a payment on a booking you agree to Deep Powder Tours booking conditions.

A minimum deposit of \$600.00 per person is required within 7 days from booking confirmation. Some properties may require an additional deposit to secure the booking as outlined on your quote or advised by your consultant. All deposits are non-refundable once received. DPT will/may/might forward deposits to suppliers to secure accommodation & or services. Payment of deposit acknowledges acceptance of all booking conditions.

Final Payment:

Is due no later than 70 days prior to departure, or 7 days from booking confirmation if booking is within 70 days. Should airlines impose ticketing time limits, fare withdrawal, fare or tax increase, full payment of fare & taxes may be required before this time. Failure by the client to pay the outstanding balance by the due date may cause the auto-cancellation of the booking whereupon the deposit paid by the client shall be forfeited. Final documents will not be released until the booking is paid in full. Late payment fees may be incurred on your booking.

Earlybird Specials:

Are subject to availability at time of booking. Deposit is required within 7 days from booking. Full payment may be required by supplier earlier than 70 days prior to departure (or as advised by your consultant)

Itinerary:

The itinerary supplied with your final documents represents the products & services that will be supplied & supersedes any previous arrangements or understanding, whether written or oral.

Payment Options:

By making a payment on a booking you agree to Deep Powder Tours booking conditions.

Direct deposit – you will find Deep Powder Tours banking details on your statement. You must include your booking # & booking name on any direct deposit. Failure to correctly identify your payment will delay our ability to recognise it & lead to delays in processing.

Cheque – Cheques will not be accepted within 10 days of booking departure.

Credit Card – We will accept payment by credit card with the signature of the cardholder authorising payment to their card. Your consultant can supply you with a form on which to provide this detail.

We charge the following surcharges on credit cards

- 1.5% surcharge - Visa & MasterCard
- 3% surcharge - American Express

Cancellations:

Any cancellations must be received in writing. Minimum fees are:

- Up to 60 days prior to departure – full deposit will be forfeited.
- Within 60 days of departure – 100% of total paid will apply.

Deep Powder Tours cannot be held responsible for Snow Conditions. Holidays cannot be cancelled or amended on the basis of snow conditions without cancellation fees being payable. This includes lift operations which are subject to weather conditions & maintenance.

Professional fees:

Deep Powder Tours charges the following non refundable fees.

These professional fees are in addition to any fees which may be charged by airlines, accommodation providers, transfer suppliers or any other supplier.

\$25.00 Administration: charged per booking.

\$30.00 Booking Amendment: charged per amendment once a booking has been confirmed.

\$100.00 Booking amendment inside 14 days: charged per amendment for changes inside 14 days of departure.

\$50.00 Late booking: charged for bookings made inside 21 days of departure.

\$30.00 Late payment: charged per week for any final payments not received by the due date.

\$50.00 Travel document re-issue: charged per person in addition to supplier re-issue fees.

Privacy:

Deep Powder Tours collects information about you in order to book components of your travel package. You authorise Deep Powder Tours to provide this information to suppliers who require this information before they will provide products or services to you.

Responsibility:

Deep Powder Tours acts only as an agent for the companies (Principals) providing or offering the means of travel, accommodation and other services and as such has no control over any services or products provided by these Principals. All bookings made are subject to the booking terms and conditions under which these services are provided. The Company and its Principals reserve the right, without liability or right of compensation, to prohibit or restrict any activity, or cancel or alter any service or itinerary component, without notice, in their absolute discretion. Deep Powder Tours will not be held responsible for the inability of the Principals to comply with any special request relating to age, medical conditions, physical ability or disability, dietary requirements, allergic conditions, smoking or non-smoking accommodation.

Travel Insurance:

Travel insurance is highly recommended for all holiday packages. Travel insurance can be purchased from Deep Powder Tours with SureSave Travel Insurance.

Please ask your consultant for information and policy details. We recommend SureSave travel Insurance as they offer a ski specific policy. We suggest taking out your policy at the time of deposit, to cover you for cancellation fees in the unfortunate event of a cancellation (conditions apply relating to coverage – always refer to the PDS). You may opt to purchase travel insurance elsewhere or believe that you have adequate cover from a credit card policy. We will ask for your policy number if this is the case. Always read the PDS to ensure that you have the correct coverage. Any claims made under travel insurance & presented to Deep Powder Tours for product/services confirmation must be on the appropriate claim form provided by your insurer.

Transfers:

Any transfers missed or not utilised by the client are non refundable. The cancellation policy of each service provider will determine whether a missed transfer can be moved to an alternate time/date. Cancellation fees may apply to date or time changes of transfers. Deep Powder Tours reserves the right to amend departure times & service providers at our discretion. You will be notified by Deep Powder Tours should this occur.

Airfares:

Can be purchased through Deep Powder Tours as part of your travel package. The conditions for the purchase of the airfare will be dependent on the airline & airfare that you are booked on and will be advised to you by Deep Powder Tours at time of quotation and confirmation. All fares quoted remain subject to availability at time of booking. Luggage limits apply to all airlines as per your itinerary. Handling fees for sporting equipment (skis, snowboards, surfboards, bicycles, golf clubs etc) may also apply.

It is the passenger's responsibility to:

- ensure correct spelling of names for persons travelling is advised to Deep Powder Tours at time of booking on the booking form & correctly shown into your itinerary.
- provide Deep Powder Tours with flight details for any flights not booked with Deep Powder Tours & ensure these details are shown correctly into your itinerary.
- advise Deep Powder Tours of any changes to the above supplied flight details & ensure that these details are shown correctly on your itinerary.

Deep Powder Tours will not be held liable for any missed connecting flight, transfer, accommodation or any other service due to incorrect supply of flight information.

Frequent Flyers:

If you are a current member of a Frequent Flyer program, we will require your membership number for entry into your booking. You should still retain your boarding passes and other receipts such as car rentals and hotel documents to ensure that all points are accurately credited to your account by the travel provider. Deep Powder Tours cannot be held responsible for copies of airline tickets/accounts once you have travelled. Not all airfares booked will accrue Frequent Flyer points. Please check with your consultant at time of booking or with your Frequent Flyer provider.

Security bond & passport details:

Your credit card details may be required as a security bond on the potential cost of property damage &/or expenses incurred. Japanese law requires that accommodation providers take a copy or make notes of your passport details. By signing this form you agree to provide a copy of your credit card if requested and supply your passport details if required.

Booking form:

A booking form is required for each passenger booked to travel. For group bookings, it is the responsibility of the person whose name holds the booking, to ensure that each member of their group is aware of the booking conditions and completes and returns a booking form. Booking forms are required at the time of booking deposit or flight reservation. The information provided on your booking form is essential for your booking details and travel arrangements. This information is required for your booking to proceed. Deep Powder Tours will not book any component of your travel package without receiving a signed booking form from you.

Refunds:

If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts & cancellation fees will be forwarded to you upon receipt of the refund from the supplier or airline. Whilst Deep Powder Tours will endeavour to get your money to you as soon as possible, some refunds can take up to 12 weeks to process.

Liability:

I acknowledge & understand that skiing & snowboarding are sports that are hazardous and have inherent risks of injury &/or death. I voluntarily agree to assume all risks of injury or death that may result to me from skiing or snowboarding. I hereby release Deep Powder Tours & their employees & agents of any obligation to advise me in relation to the dangers obvious or not, inherent in the sport. I accept that I will participate in such sport(s) of my own free will & never at the direction of Deep Powder Tours &/or their employees and agents. I voluntarily take full responsibility for any damage or injury to myself or which I may cause to others whilst in Japan.

Japanese accommodation:

Some Japanese properties may differ from those encountered in Western ski resorts. Whilst hospitality & service levels often surpass Western standards, rooms generally have less furniture & hanging/storage space. Japanese properties without ensembles will have shared bathroom facilities. These may be Japanese style segregated communal baths. Japanese ensembles are generally smaller & are of a modular design. Most Japanese properties require shoes to be removed inside the front door in the "Genkan". Some Japanese properties also allow smoking in common areas & guest rooms.